



August 22, 2007

Ron Klinger
Motivational Transitions
P.O. Box 922
Seabrook, TX 77586

Subject: Staff Development Workshop, Organizational And Team Effectiveness

Dear Ron:

On behalf of the Vertex Companies I would like to thank you for your effective and enlightening workshop.

As a group we appreciated all your efforts and felt the time was well spent as well as look forward to having another opportunity to learn more skills as we develop our team effectiveness.

As the Manager requested to identify a facilitator for this activity what I really thought was effective and, frankly, different than other facilitators was the amount of effort you went to in developing your presentation and exercises to meet our specific needs. Our organization like many others are in various points of development and one approach does not fit all. Your efforts to truly identify our needs of today were much appreciated.

I look forward to more of your effective support as our organization continues to develop.

Sincerely,
Ronald L. Gemeinhardt
Ronald L. Gemeinhardt
VRM, Partner,
Vertex Companies, Director of Compliance